

## Patron Behavior

All users have the right to free and equal access to the Library's resources. The Library endeavors to protect the rights of all patrons, to ensure the safety of patrons and staff, and to protect the Library's resources and facilities from damage. A safe and healthy environment, free from harassment, intimidation, and threats, will be maintained. To that end the following behavior will not be tolerated:

- Loud, disruptive, or abusive behavior
- Harassment, including sexual harassment, stalking, or threats
- Vandalism of any state or personal property
- Solicitation
- Violations of the Library's Internet Policy and Rules of Conduct
- Any act that is punishable by Connecticut State Law

The Library staff will rely on Connecticut State Law, Campus Security, and law enforcement officials to control behavior that involves public safety or criminal behavior. Each incident will be handled at the discretion of the professional staff member in charge.

Any staff member who feels endangered will immediately call 911 to report the danger and will then notify Campus Security and the College Administration.

If the situation is not considered dangerous, the staff member will ask the patron to cease the undesirable behavior. If the patron refuses, he or she will be asked to leave the Library. Should the situation escalate Campus Security will be called and possibly law enforcement officials will become involved.