

Field Service Technician

- \$60K to \$75K per year salary for field service technician in Torrington, CT 06790. Based on experience

Plastimation supplies Factory automation. Our customer base is located in the United States. Our mission is to help manufacturers from all industry sectors achieve and maintain a competitive advantage by improving productivity. We help you make better parts, less expensively.

Job Responsibilities:

The Field Service Technician will have an extensive understanding of electrical and pneumatic schematics to effectively detect and resolve issues with electrical and mechanical components.

Duties include, but are not limited to:

- Traveling to customer sites to install, troubleshoot, repair and maintain all Plastimation Automation equipment and controls for customer organizations
- Utilizing machine manuals, technical documents, internal and vendor resources to research machine issues
- Ensuring proper documentation is completed and submitted to office and customer in regards to status of machine issues, repairs, and installation
- Promoting and performing preventative maintenance on customer machine equipment and conducting after-sales technical support and training
- Possessing and maintaining an in-depth knowledge of product lines represented by the company

Job Qualifications/Competencies:

- Two years' experience with Automated machines
- Ability to read and interpret drawings and schematics
- Excellent technical, communication, and presentation skills
- Experience with Microsoft Office 365 and other business programs as required
- Ability to meet the physical requirements of the job
- Ability to work flexible hours. Frequent air travel and driving throughout the United States is necessary.

Employment Type

Full-time