We have many opportunities for full time, seasonal & part time work here at Mohawk Mountain Ski Area. Mohawk Mountain is located in Cornwall, CT and for over 75 years, has provided a classic New England ski and snowboard experience to generations of winter sports enthusiasts. Well known for its expertly made and maintained snow, Mohawk Mountain is also the birthplace of modern snowmaking. Listed below are just a few of the positions we have to offer! For a complete list of job descriptions and opportunities please visit our website at https://www.mohawkmtn.com/careers/ or contact Dan@mohawkmtn.com for more information!

**TITLE**

OFFICE STAFF - PART TIME

**EOE STATEMENT**

Mohawk Mountain Ski Area, Inc. is committed to a policy of Equal Employment Opportunity and will not discriminate against an applicant on the basis of age, sex, sexual orientation, race, color, creed, religion, ethnicity, national origin, alienage or citizenship, disability, marital status, familial status, veteran status, or any other legally protected basis under federal, state or local laws, regulations or ordinances.

Applicants with disabilities may be entitled to a reasonable accommodation under the terms of the Americans with Disabilities Act and certain state or local laws. A reasonable accommodation is a change in the way things are normally done which will ensure an equal employment opportunity without imposing an undue hardship on Mohawk Mountain. Please inform us if you need assistance completing any forms or to otherwise participate in the application process.

Please provide complete information. An incomplete Application may affect your consideration for employment.

**CATEGORY**

Office
To provide excellent customer service to Mohawk Mountain guests by providing accurate information, timely responses, professional services and proficient complaint resolution in a fast paced office environment.

**Essential duties and responsibilities:**

Have general knowledge of all mountain operations.

Using a Point of Sale system

Monitor incoming emails and respond accordingly

Answer customer questions and respond to voicemails

Monitor mountain communications

Liaison for Ski Patrol

Lost and found

If closing, secure lodge at end of day

Use of multi-line phone, fax machine, copier, printers and two-way radio.

Complete any other duties assigned.

All qualified applicants will receive consideration for employment without regard to race, color, creed, religion, national origin, ancestry, citizenship status, age, sex or gender, pregnancy, childbirth and related medical conditions, gender identity or expression (including transgender status), sexual orientation, marital status, military and veteran status, physical or mental disability, protected medical condition as defined by applicable state or local law, genetic information or any other characteristic protected by applicable federal, state or local laws and ordinances.

We will endeavor to make a reasonable accommodation to the known physical or mental limitations of a qualified applicant with a disability unless the accommodation would impose an undue hardship on the operation of our business. If you believe you require such assistance to complete this form or to participate in an interview, please let us know.
**Qualifications for the position:**

Must be at least 18 years of age.

Computer Proficient.

Peaceful demeanor.

Must have basic math and problem solving skills.

Must be able follow a series of safety protocols.

Must have reliable transportation.

Must be able to work holidays and weekends.

Morning, afternoon and evening shifts available

Follow protocol for closing of the lodge at the end of the evening.

**Special considerations:**

Must be able to lift at least 25 pounds.

Must be able to communicate effectively with customers.

Must be willing to sometimes work longer than specified shift.

Must accept varied weekly work hours depending on weather, holidays, etc.

Must be a respectful, safe, team player.

<table>
<thead>
<tr>
<th>FULL-TIME/PART-TIME</th>
<th>Part-Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>WAGE RANGE</td>
<td>$15-$18</td>
</tr>
<tr>
<td>POSITION</td>
<td>OFFICE STAFF - NIGHT</td>
</tr>
<tr>
<td>NUMBER OF OPENINGS</td>
<td>2</td>
</tr>
</tbody>
</table>
For over 75 years, Mohawk Mountain has provided a classic New England ski and snowboard experience to generations of winter sports enthusiasts. Well known for its expertly made and maintained snow, Mohawk Mountain is also the birthplace of modern snowmaking. Mohawk Mountain, your first stop for a true mountain experience.

**Title**

**Snow Tubing Supervisor**

Mohawk Mountain Ski Area, Inc. is committed to a policy of Equal Employment Opportunity and will not discriminate against an applicant on the basis of age, sex, sexual orientation, race, color, creed, religion, ethnicity, national origin, alienage or citizenship, disability, marital status, familial status, veteran status, or any other legally protected basis under federal, state or local laws, regulations or ordinances.

Applicants with disabilities may be entitled to a reasonable accommodation under the terms of the Americans with Disabilities Act and certain state or local laws. A reasonable accommodation is a change in the way things are normally done which will ensure an equal employment opportunity without imposing an undue hardship on Mohawk Mountain. Please inform us if you need assistance completing any forms or to otherwise participate in the application process.

Please provide complete information. An incomplete Application may affect your consideration for employment.

**Category**

Mountain Operations

**Description**

Mohawk Mountain is currently recruiting a Snow Tubing Operations Supervisor.

The Snow Tubing Operations Supervisor will be responsible for running the day to day operations of the Snow Tubing department at Mohawk Mountain. The Snow Tubing Operations Supervisor will be present during all operational hours of the Snow Tubing area and until all guests have left the area. Snow Tubing Operations
Supervisor will lead by example, setting the standard for providing an outstanding customer experience through professionalism, extensive training and a friendly, welcoming demeanor.

Essential Duties and Responsibilities of the Snow Tubing Operations Supervisor

- Provide a consistent and pleasant customer experience.

Have regular contact with customers, including instruction, problem resolution and addressing concerns.

- Help hire, train and develop Snow Tubing staff, in a secure, civil and energized work environment.

Schedule and manage employees for work sessions as conditions and guest visits dictate.

- Oversee the appropriate set-up of the Tubing site, its boundaries, markings, signage, access points, customer service infrastructure or amenities and any other routines on a daily basis, or as needed. Oversee the appropriate shutdown protocols at the end of each tubing day, ensuring that all departmental equipment and supplies are secured and removed from public use.

- Maintain orderly traffic within the tubing area. Keep to schedules and session timing.

- Meet or exceed customer expectations and company standards for cleanliness.

- Educate, advise and assist tubing customers as needed and required, including best practices for their warmth, well-being and an enjoyable experience.

- Understand Mohawk Mountain standards, policies and practices. Communicate them to customers and/or employees effectively when needed. Take corrective measures as appropriate.

- Communicate daily (or more frequently, as needed) with Mountain Operations regarding any conditions or occurrence which could affect the best possible operation of the Tubing department.

- Understand and use proper radio and communications protocols.
• Establish and maintain good, routine communication with the Mountain Operations Manager and ensure that information is passed along efficiently and accurately.
• Maintain any logbooks, reports, protocols associated with this department.

In addition, the Snow Tubing Operations Supervisor may assist with:

• General customer service for questions, offering information, assistance and problem solving.
• Promoting, scheduling and facilitating Snow Tubing Groups.
• Any other responsibilities or tasks deemed necessary.

Qualifications for a successful candidate in this position

• At least 18 years of age
• Management and customer service experience
• Able to stand/walk/work outside, on snow, in winter conditions, for extended periods of time.
• Possess requisite clothing, boots and gear for a winter environment and for adverse and variable weather.
• Able to shovel or move snow, carry tubes, move mats and assist customers when necessary.
• Available to work Thursdays thru Sundays, including Friday and Saturday evenings, plus additional holiday periods, from November – late March. Adaptable to flexible schedules.
• Reliable transportation in all weather conditions.
• Enthusiastic, friendly and able to interact with both staff and resort guests of all ages
• English language competency; reading, writing and speaking. Other language skills are useful
• Computer skills. Able to learn and use proprietary software and systems
• Prior involvement with winter recreation useful, but not required

FULL-TIME/PART-TIME

Full-Time and/or Part-Time

WAGE RANGE

$16-$21
POSITION

Snow Tubing Supervisor

NUMBER OF OPENINGS

1

ABOUT THE ORGANIZATION

For over 75 years, Mohawk Mountain has provided a classic New England ski and snowboard experience to generations of winter sports enthusiasts. Well known for its expertly made and maintained snow, Mohawk Mountain is also the birthplace of modern snowmaking. Mohawk Mountain, your first stop for a true mountain experience.

THIS POSITION IS CURRENTLY ACCEPTING APPLICATIONS.

TITLE

RETAIL MANAGER

EOE STATEMENT

Mohawk Mountain Ski Area, Inc. is committed to a policy of Equal Employment Opportunity and will not discriminate against an applicant on the basis of age, sex, sexual orientation, race, color, creed, religion, ethnicity, national origin, alienage or citizenship, disability, marital status, familial status, veteran status, or any other legally protected basis under federal, state or local laws, regulations or ordinances.

Applicants with disabilities may be entitled to a reasonable accommodation under the terms of the Americans with Disabilities Act and certain state or local laws. A reasonable accommodation is a change in the way things are normally done which will ensure an equal employment opportunity without imposing an undue hardship on Mohawk Mountain. Please inform us if you need assistance completing any forms or to otherwise participate in the application process.

Please provide complete information. An incomplete Application may affect your consideration for employment.
Manager, Retail (Full-time/Seasonal)

MMS Outfitters, retail shop located in the Main Lodge at Mohawk Mountain Ski Area is looking for an enthusiastic manager. The ideal candidate is tech savvy, committed to providing outstanding customer service and has a passion for skiing and/or snowboarding.

This is a full-time, seasonal position, with competitive wages and excellent resort benefits, including a free season pass for the employee and discounts for family and friends.

Core Responsibilities:

Manage staff, including hiring, training, scheduling.

Inventory management, ordering and reordering, receiving, tagging/labeling.

Serve as a member of the buying team, managing vendor relationships.

Research, discover and recommend new product lines.

Rotate stock, merchandise, develop promotional opportunities, sales/discounts and advertising.

Any other duties as assigned by the supervisor.

Duties Include:

Stock, order, organize and arrange inventory in the shop as needed.

Assist customers in selection, sizing and answer questions regarding products and availability.

Count money, balance cash drawer, process cash, check and credit card transactions as needed.

Maintain, train, and schedule sales assistants to lower sales costs and maximize sales.

Reports to Director of Operations
FULL-TIME/PART-TIME

Full-Time

WAGE RANGE

$18-$23

POSITION

Retail Shop Manager

NUMBER OF OPENINGS

1

ABOUT THE ORGANIZATION

For over 75 years, Mohawk Mountain has provided a classic New England ski and snowboard experience to generations of winter sports enthusiasts. Well known for its expertly made and maintained snow, Mohawk Mountain is also the birthplace of modern snowmaking. Mohawk Mountain, your first stop for a true mountain experience.

THIS POSITION IS CURRENTLY ACCEPTING APPLICATIONS.

TITLE

SNOWMAKER

EOE STATEMENT

Mohawk Mountain Ski Area, Inc. is committed to a policy of Equal Employment Opportunity and will not discriminate against an applicant on the basis of age, sex, sexual orientation, race, color, creed, religion, ethnicity, national origin, alienage or citizenship, disability, marital status, familial status, veteran status, or any other legally protected basis under federal, state or local laws, regulations or ordinances.

Applicants with disabilities may be entitled to a reasonable accommodation under the terms of the Americans with Disabilities Act and certain state or local laws. A reasonable accommodation is a change in the way things are normally done which will ensure an equal employment opportunity without imposing an undue hardship on Mohawk Mountain. Please inform us if you need assistance completing any forms or to otherwise participate in the application process.

Please provide complete information. An incomplete Application may affect your consideration for employment.
JOB SCOPE: to cover mountain ski trails with snow using various methods of snowmaking and equipment

SUMMARY OF THE POSITION: To work as part of a team, to provide the highest quality and most consistent man-made snow in the East. It is a physically demanding position that requires being in extreme weather conditions for extended periods of time. This position requires timely and reliable attendance. This is a physically demanding job.

ESSENTIAL DUTIES AND RESPONSIBILITIES: A snowmakers duties include, but are not limited to:

• Setting up, maintaining, and breaking down snow making equipment as directed by the Manager

• Routing and retrieving hoses and power cords

• Monitoring pressures throughout the snowmaking system

• Any other duties as assigned
QUALIFICATIONS FOR THE POSITION: A snowmaker must:

• Be able to work well with a crew and be self motivated enough to work alone for extended periods of time

• Be able to follow verbal directions accurately

• Be able to negotiate rough and slippery terrain at a substantial grade

• Be able to work long hours (12 hour shifts) in extreme weather conditions

• Regularly lift, pull, and carry up to 50 lbs.

• Occasionally (with assistance if requested) lift, pull, and carry over 50 lbs.

• Must be able to be on their feet for extended periods of time

DUTIES PERFORMED: (NOT LIMITED TO) Operation and maintenance of snowmaking equipment. Move, start, and stop snow guns as needed. Operate lifts as necessary. Dispense gasoline, diesel, and propane as necessary. Safely operate ATV. Any and all work directed by the Mountain Operations Manager.

FULL-TIME/PART-TIME Seasonal

WAGE RANGE $15-$19

POSITION SNOWMAKER

NUMBER OF OPENINGS 10

ABOUT THE ORGANIZATION For over 75 years, Mohawk Mountain has provided a classic New England ski and snowboard experience to generations of winter sports enthusiasts. Well known for its expertly made and maintained snow, Mohawk Mountain is also the birthplace of modern snowmaking. Mohawk Mountain, your first stop for a true mountain experience.
THIS POSITION IS CURRENTLY ACCEPTING APPLICATIONS.